

## Starbucks FAQ for Store Visits

Thank you for taking the time to support dairy workers. When you next go to a Starbucks, respectfully ask to speak to a manager.

When the manager comes over, hand her/him the letter and say that you're concerned about the situation of dairy workers who provide Starbucks with milk.

The Manager will most likely ask for time to read the letter.

Your request is simple; ask the Manager to share the letter with Starbucks headquarters

Some possible responses:

### **We don't use Darigold milk (in the Pacific Northwest)**

In the Pacific Northwest, Starbucks managers have told us the milk they receive has the Lucerne brand on it. Know that Lucerne is a Safeway brand, Safeway buys their milk mostly from Darigold. Managers have also shared with us that they also use Darigold butter.

### **We don't use Darigold milk (outside of the Pacific Northwest)**

You're standing with dairy workers who supply Starbucks at various locations with milk. The fact that milk is not used in your specific location doesn't matter. Starbucks has a responsibility to ensure there is no sexual harassment, legal violations and other abuses in its supply chain.

### **What specifically do you want Starbucks to do?**

To partner with the United Farm Workers to ensure dairy workers enjoy a workplace free of harassment and other abuses. To do this, Starbucks must demand that Darigold be an active, willing part of the solution.

## Help us go to 1000 Starbucks Stores This Friday, September 28

Take these three easy steps:

### **1. Go to your nearest Starbucks**

Take a letter and give it to the manager on duty.

### **2. Take a selfie in front of the Starbucks you visit**

Post it NFWM's Facebook page @nfwministry or TEXT IT along with the city and state of the store to [nfwm@nfwm.org](mailto:nfwm@nfwm.org). (You can also email it.)

### **3. Let us know you did it!**

Take one minute to fill out this Google form:  
<https://goo.gl/forms/FEV38r1Rig2JDiuE3>

**Thanks for standing with Darigold workers!**